

LiveWire

An Informational
Newsletter From the
Office and Staff of
Mori Orthodontics

Richard J. Mori, DMD, MS
Orthodontics for
Adults and Children

A Note from Dr. Mori



Improving Treatment Efficiency and Results

In an effort to make our orthodontic treatments more efficient and get excellent treatment results, our practice is now placing most of our braces with a process known as "Indirect Bonding". This method allows the brackets to be accurately positioned on study models of the patient's teeth. Then a carrier (like a mouth guard) with the brackets properly positioned is fabricated. From here the brackets can be transferred to the patient's teeth in their most accurate positions.

The result of this process offers the following advantages to the patient:

- More accurate bracket placement
- Comfortable placing of the braces on the teeth
- Less brackets need to be removed and reposition
- Better appearance of the teeth during treatment
- Less need for longer appointments (usually mornings)
- Improvement on estimated treatment length

By placing the brackets on a model of the teeth I can view the bracket from all directions to get the most optimal position for each bracket on each tooth. Sometimes, teeth further back in the mouth are hard to see which can affect the positioning of that bracket. This process eliminates that problem as each tooth is visualized equally.

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Help Us Maintain Our Schedule

As the practice manager for Mori Orthodontics, it is my responsibility to evaluate and manage practice statistic reports so we may continue to provide thorough treatment, keep treatment on schedule and respect all of our patients time accordingly. The monitoring of these reports help us to measure how we are doing. We have a computer program designed exclusively for Orthodontic practices like ours to help maintain an efficient practice that focuses on patient care. Over the many years of using this software we have utilized the enhancements and updates that are continuously available to us. We are committed to looking at how we are doing and track almost everything on a monthly or quarterly basis. It's like our report card and allows us to recognize problem areas in our practice.

After running our scheduling reports the last several months, the number of "no shows" or patients arriving late to their appointments have been increasing. Without a 24-hour notice of the intent to cancel your appointment, our system reflects this as a "no show". We pride ourselves on running an "on time" schedule. We know your time is valuable. We would like to stress the impact that arriving late or no showing can have on you and your child's treatment as well as other patients in our practice. When an appointment is scheduled with our office, you receive one on one time with Dr. Mori and/or a clinical team member. If you provide us with enough time that you will be unable to make your appointment, we can offer this time to someone else who may need to see Dr. Mori sooner. Furthermore, when attempting to reschedule your broken appointment it may take 4-8 weeks before we can reschedule you back in, which will put your treatment behind.

Our policy for broken appointments is as follows: we request a 24 hour cancellation notice if you are unable to keep your appointment so another patient can be scheduled in that appointment slot. If you simply do not show up there will be a \$20 broken appointment charge. Our goal for charging for broken appointments is not to improve our finances but instead to be able to maintain an efficient schedule to accommodate for the needs of our patients.

Dr. Mori provides several ways to help his patients to remember their appointments:

- A printed ticket when you schedule your next appointment while in the office.
- T-Link: An automated email reminder sent to the responsible parties email address 2 working days prior to the scheduled appointment. If you would like this and are not currently receiving, please check with the front desk to see if we have an email address in our system for the responsible party.
- House Calls system: An automated system that calls our patient's home phone number the day before their appointment. If you do not receive this, please have one of our receptionists check your home phone number in our computer system.
- An answering machine on our telephone system for when it is after hours and you need to cancel.

The reinforcement of our policy to charge a \$20.00 fee for late cancellations or no shows has been very lenient. We are committed to accommodating our patients and bringing a smile to everyone we come in contact with so please understand our need to implement this policy. If you have any questions or concerns, please call.

Respectfully,
Sandy Frounfelker, *Practice Manager*



A Note from Dr. Mori continued from page 1

Brackets that are repositioned less during the treatment process will make the treatments more efficient. This should make my treatment time predictions more accurate. The result is more patients will be finished in the estimated treatment times.

Although this technique is new to our practice the process has been around for years. I selected the best system available to deliver this technique to provide the most successful results for my patients.

Overall, this process of "Indirect Bonding" will result in better, more comfortable and more efficient braces treatments for our patients here at Mori Orthodontics.

Sincerely,
Dr. Rick Mori

Patient News

A note from Proud Parents

Brandon Mayforth We are very proud of Brandon. He won the Men's Ralph E. Wade 10K Run in Springboro on July 30th. Way to go, Brandon! Mom & Dad.

Emily Mayforth We are very proud of Emily because she tried out and earned a part in the performance of Sleeping Beauty at the LaComedia Dinner Theater. The play ran until the end of August. We are very proud of all her hard work and dedication. Mom & Dad.

Dylan & Anamarie Black were recently baptized and received their first communion and confirmation through the RCIA program at St. Charles Church in Kettering. We are so proud of them and their new journey they have chosen to take. Dylan is a Freshman at Alter High School this year and Anamarie is a 7th grader at St. Charles. Mom & Dad.

Exciting News

Emily Florkey experienced two firsts in her life in June. She flew to Florida and went to Walt Disney World. Emily had never flown before nor had she been to an amusement park. That's very exciting, Emily. Hope you had a great time.

Alison Lowe did very well in school last year. She remained on the honor roll and enjoyed playing softball in the Spring through Summer. She also attended Camp Kern, Camp Wesley and Camp Libbey where she got to spend time learning more about two things that are important in her life – horses and Jesus. That's wonderful Alison! Glad you had a good time.

Grace Takacs has been selected to be on the yearbook staff at Ferguson Middle School and is on the Student Council. Grace also received an honor roll award on the Ferguson Middle School stage last June. Way cool, Grace!

Bradley Cordonnier went to New York City and saw Wall Street, Broadway and many more sites. Neat trip, Bradley! Hope you took lots of pictures.

Charlotte Borle rode the 2nd tallest and the fastest roller coaster in the world. That's awesome, Charlotte!

Kamryn King got her spacers out without crying. Way to be tough, Kamryn!

Taylor Fulk got a new cat. The cat is a female and they named it Stripes because it has stripes. That's exciting Taylor! Enjoy your new kitty cat.

Hadil Alawam is moving half way around the world to Saudia Arabia. She is really excited because her family lives there. That's very exciting, Hadil! Have a safe move and remember to keep in touch.

Joey Dillon spent a week this past Summer in Lakeside, Ohio. He attended a week long sailing class and got to go out on his own on the last day. That week was awesome. Really cool, Joey! Sounds like you had lots of fun.

Exceptional Teams

Rachel Werner made the Freshman Football Cheer Team and the Varsity Competition Squad at Beavercreek High School. Congratulations Rachel!

Bailey Carter earned a spot on a select soccer team. Way to go, Bailey!

Regayn Lakes is going to play soccer for the St. Helen's Trojans this Fall along with her closest friends.

Paige Barton at the age of 11, has now met all the qualifications to test out of level 6 in gymnastics and has moved up to level 7 at Kids are Tops in Centerville. Paige's family is praying for a great season. Great Job, Paige! Keep it up!

Nelson Craig Jr is a senior and is lettering in men's soccer at Fairmont High School this year. Congratulations, Nelson! Keep playing hard.

Deband Celebration -Twice the Fun!



Deband celebrations in our office are always fun.

So, what could possibly make it more fun?

How about a mother and daughter deband celebration at the same

time? Julie and Sally Tegtmeyer went through their treatment together and recently celebrated as they were debanded on the same day.

Congratulations to Julie and Sally!
Two beautiful smiles for two beautiful ladies.

Pass on a Smile!

Refer a friend or family member for a complimentary evaluation! Our practice continues to grow by referrals from our Patients.

Thank you for recommending us!



Special Accomplishments

Bryan Woodroof joined the Civil Air Patrol a few months ago. In order to be promoted to a Cadet Airman, Bryan would have to complete leadership training, safety, drill and physical fitness. The PT test proved to be the greatest challenge with two previous attempts failing. Determined to pass and earn his promotion, he got more active. Bryan took the physical fitness test again. He passed with running the mile in 10:15, 45 sit-ups in a minute and 30 push-ups. Way to go, Cadet Airman, Bryan Woodroof!

Allison Roberts fostered a puppy for 4 Paws for Ability. She took care of a German Shepherd/Golden Retriever mix puppy named Renata and taught her the basic training that she needed to become a service dog. Renata completed her training at 4 Paws for Ability and graduated on July 1st to which Allison attended. Allison also got to meet the boy that Renata will be helping. Renata was trained to aid with sight and mobility and now lives in Louisiana with her new family. Allison says that it was a very rewarding experience and that 4 Paws for Ability is always looking for more foster families. Simply wonderful, Allison! Way to make a difference.

Take Me Out to the Ball Game

This year marked the 5th time that Mori Orthodontics has taken patients "out to the ball game".

To be eligible for this trip to the Dragon's Game, you just had to fill out an entry form. If your name was drawn, you and a guest were invited to be our guest at the game.

This year the game was The Dragons vs. The Burlington Bees on Monday, July 25th. A great time was had by all as we cheered the Dragons on to victory. The Seventh Inning stretch featured our team members pitching balls to our fans and throwing out an occasional Mori Orthodontic T-shirt.

Thanks to all of you for "showing us your smile."

Hope to see you there next year!



Contest Corner

Candy Corn Contest!

Starts Oct. 3rd and ends Dec. 16th.

How many Candy Corn Candies are in the jar? Check out the contest area in our office and take your best guess. Drop your entry in the box. Printable entry forms also available on our website under "Contests".

The guess closest to the answer wins.

The winner will receive gift card to Dick's Sporting Goods.

Good luck!



Contest Winner

Mori Team Trivia Contest Results

1. True, Dr. Mori was a Pharmacist before becoming an Orthodontist.
2. www.moriortho.com is our website
3. 8 good scores to receive a prize
4. Dr. Mori is left handed
5. The average wait time before your seated for your appointment is less than 2 minutes
6. Types of braces offered at Mori Orthodontics are : Metal, Clear or Invisalign
7. Prizes you could win for good hygiene: Shirt, water bottle, drawstring bag or hat
8. No, it is not ok to chew gum while wearing braces
9. Dr. Mori is a huge Pittsburgh Steelers fan
10. 32 permanent teeth

Several of you had a perfect score. Way to go!

Congratulations to Rhett Sims!

Rhett's name was drawn from several entries. He received a \$100 gift card to Best Buy.

Thanks to all who participated.



Munchie Favorite - A Brace Friendly Recipe!

Got Braces? Do your teeth get sore after you have your braces adjusted?

Try a sample recipe from "The Braces Cookbook" by Pamela Waterman and Brenda Waterman.

Creamy Tuna Noodle Casserole

2 ½ cups medium or wide egg noodles
2 (7 oz.) cans tuna (drained and flaked apart)
Water for boiling noodles
2 (10¾ oz.) cans undiluted cream of chicken or cream of mushroom soup

2/3 cup milk
½ cup of your choice: crushed Ritz or Saltine crackers, potato chips, or bread crumbs (with 1 Tablespoon grated Parmesan cheese)

Directions:

Preheat oven to 350 degrees. Bake for 40 minutes, covered.

In a large pot, boil water and cook noodles until not quite tender. Grease a 2-quart casserole pan and stir in the noodles, tuna and soup. Pour milk over noodle mixture. Sprinkle with the crackers, chips or crumb mixture. Cover and bake for 40 minutes at 350 degrees. Serves six.

Do you have a Brace Friendly recipe you would like to share with all of us? Just drop it off at the front desk and we will try to get it in one of our newsletters.



We Want News About You

Help make our upcoming Newsletter a success! Share something about yourself- vacations, school activities, honors you've received, sports you play, births, weddings, etc.

Fill out a form in the office and place it in the mail box at our patient news station or email us at info@moriortho.com. We will put it in our next quarterly newsletter to share with all our patients.

From the Front Desk

A Warm Welcome



We'd like to extend a very warm welcome to Erin Smith. She has 5+ years in the field of orthodontics. She comes to us from West Palm Beach, Florida and is ecstatic to be here at Mori Orthodontics. Her passion for children and the field of orthodontics allows her to feel right at home! Erin has a King Charles Cavalier named Cooz whom she loves dearly. She enjoys writing, singing, hiking and working out at the gym. We are excited to have her warm smiling face available for all of you to get to know. She will be a great asset to the administrative team.

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Follow us on Twitter!



Mori Orthodontics is now on Twitter and Facebook. You can access Mori Orthodontics Facebook page or Twitter right from our website.



ORTHODONTICS

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Scheduling Corner:

Please note our office is closed during our lunch hour each day and during our monthly staff meeting. If you would like to make a payment, a drop box is located to the left of our front door for your convenience. If you need to speak to someone, we have a call button, just press it and we will help you.

Office hours:

Monday 8 a.m. 5 p.m.
Tuesday 10:30 a.m. 6:30 p.m.
Wednesday 8 a.m. 5 p.m.
Thursday 7 a.m. 2 p.m.

Lunch:

12:30 p.m. 1:30 p.m.
1 p.m. 2 p.m.
12:30 p.m. 1:30 p.m.
11 a.m. 11:30 a.m.

Please note: Dr. Mori will be out of the office October 9th through 16th and December 26th through 29th.

Don't Forget to Visit Your Family Dentist-

It is important for all of our patients to continue to visit their family dentist every six months, even during orthodontic treatment. Your family dentist will help maintain healthy teeth by regular cleanings, examination for tooth decay and fluoride treatments.

Together we can provide complete dental care!

Reminder: When changing your general dentist, please let us know so we can update this change in your patient records.

